



Customer Release Notes

Fiery Color Profiler Suite, v4.9.3

This document contains important information about this release. Be sure to provide this information to all users before proceeding with the installation.

Note: The term “Color Profiler Suite” refers to the Fiery Color Profiler Suite in this document.

If you have a previous version of Color Profiler Suite and your Software Maintenance and Support Agreement (SMSA) is current, the Updater notifies you of this new version and allows you to upgrade. If your SMSA is out-of-date, you are not notified, but you can run the Updater (by selecting Help > Check for Updates in the main window) to renew your SMSA and then upgrade.

What’s new in this version

This version of Color Profiler Suite introduces new features.

Note: Color Profiler Suite v4.9.x requires a new license. If you are upgrading from an earlier 4.x version and your SMSA (support) contract is current, Color Profiler Suite downloads a new license automatically from the EFI licensing server.

- Issue related to custom page size in G7 calibration is fixed.
- Various other issues from Color Profiler Suite v4.9.2 are fixed.

System requirements

To run Color Profiler Suite, your Windows or Mac OS X computer must meet the following minimum requirements.

Windows	<ul style="list-style-type: none">• Windows 7 (32-bit or 64-bit)• Windows 8 (32-bit or 64-bit)• Windows 8.1 (32-bit or 64-bit)• Windows 10 (32-bit or 64-bit)
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Mac OS	<ul style="list-style-type: none"> • Mac OS v10.7 • Mac OS v10.8 • Mac OS v10.9 • Mac OS v10.10 • Mac OS v10.11 • macOS Sierra 10.12
Configuration	<ul style="list-style-type: none"> • 3GB RAM • 3GB hard disk drive space available for application use • A monitor that supports 16-bit color at a minimum resolution of 1024x768 (1280x1024 for Verifier) • Sound card recommended • 1 USB 2.0 port (powered) for EFI spectrophotometer. Additional ports needed for other measurement instruments. <p>Note: The EFI spectrophotometer does not work if connected to the USB port on most keyboards or to an unpowered USB hub. The EFI spectrophotometer and connecting cables are provided with Color Profiler Suite.</p>
Printer	Any CMYK or RGB color printer

Issues fixed in v4.9.3

Custom page size in G7 calibration

When the custom page size is set to 12x18 in G7 calibration, Job Properties changes the size so that the chart is printed on the wrong media.

Fiery Measure closes if user cancels measurement

Fiery Measure closes unexpectedly if you cancel measurement of a patch page, and then reprint the same patch page and try to measure it again.

Calibrator closes with some calibration sets

Calibrator 3.0 closes during recalibration when a calibration set is named with one of the following single words: "Tabloid", "Letter", or "A4". To avoid the scenario where recalibration is blocked, give calibration sets a multi-word name or include descriptions such as "Glossy", "Plain", or "Uncoated" in the name.

Printer Profiler closes when measuring 46 patches

When you are profiling a high-speed inkjet printer from Calibrator in Fiery Color Profiler Suite, Printer Profiler exits if the 46 random patch set option is used on a Mac OS computer.

Known issues for v4.9.3

Network connection configuration for KM FD9

If you have issues using the KM FD9 spectrophotometer to measure patch pages, try connecting your client computer and the KM FD9 Ethernet cables to the same network switch.

Updating Fiery Color Verifier creates duplicate preset entries

If you update Fiery Color Profiler Suite v4.9.1 to v4.9.3 on either a Windows or Mac OS computer, duplicate and extra reference presets are created. These extra presets can be deleted to clean up the preset list.

Fiery Color Verifier stops responding

If, in Fiery Color Verifier Preferences you clear the Display print settings dialog check box, print a chart from Fiery Color Verifier, and then click Cancel in the measurement window, Fiery Color Verifier stops responding.

Color Profiler Suite main window

Navigation buttons are hidden

If you change the scaling on a Windows 10 computer for the text, apps, and other items, you may find that the navigation buttons in Color Profiler Suite windows are hidden.

Calibration

No check mark on patch pages for CMYK+

When you measure patch pages for recalibration in CMYK+ mode, no check mark is displayed in the user interface to indicate that a row of color has been successfully measured.

Measurement instrument

USB connection from KM FD9 fails on Mac OS X

When the KM FD9 spectrophotometer is connected by USB to a Mac OS X computer running Mac OS X 10.11 or 10.12 software, Fiery Measure fails to measure. As a workaround, use an Ethernet connection.

(Mac OS) Color Profiler Suite stays in Demo mode with licensed instrument

If you start Color Profiler Suite on Mac OS in fully licensed mode with a licensed measurement instrument connected, connect another measurement instrument that is not licensed, and then disconnect the licensed measurement instrument, Color Profiler Suite enters Demo mode. If you then reconnect the licensed measurement

instrument, Color Profiler Suite stays in Demo mode. You must restart Color Profiler Suite to return to fully licensed mode.

(Mac OS) The iO table is not recognized after reconnection

With Color Profiler Suite running on Mac OS with an iO table connected, if you disconnect and reconnect either the iO table or the spectrophotometer, the iO table is no longer recognized. You must disconnect the power from the iO table and then reconnect to resume using the iO table with Color Profiler Suite.

You may observe this issue if you purchased your iO table prior to 2013.

ES-2000 measurement errors

If you receive measurement errors when using the ES-2000 with the ruler (the Use Ruler setting is on), make sure the measurement page is positioned correctly. Position the measurement page on the backup board so that the first strip to be measured is closest to the retaining clip. Place the ruler on top of the page so that only the first strip is seen. As you finish measuring each strip, move the ruler over to reveal the next strip.

To see a picture of the correct placement, click the Show me how link in the page measurement screens of Printer Profiler.

Windows

Profile name is garbled

If you save a profile with a description that contains non-ASCII characters (for example, Japanese characters), the description may be garbled when viewed in an application running on Windows 7 or Windows 8, because the description is displayed as ASCII characters.

Printer Profiler

Calibration correction fails to display

G7 Calibration correction fails to display in Command WorkStation when calibration goals are being viewed.

Extended Gamut Profiles created on iGen5 produce artifacts

When you create a profile for CMYK+O, CMYK+G, or CMYK+B color space on the iGen5 and observe undesirable artifacts in images, try creating a new profile in a PDF workflow to use the latest extended gamut profiling engine.

Fiery server connection

If the connection to the Fiery server is interrupted while Printer Profiler is printing or saving to it, you may experience unexpected results.

Profile Editor

(Mac OS) Saving a profile

On Mac OS v10.7 and v10.8, if you save a profile in Profile Editor, enter 2-byte characters in any field, and press the Return key, the characters are not validated. To validate characters that you type, press the Tab key instead.

Verifier

User name with 2-byte characters

Verifier does not run correctly if you are logged in to your computer with a user name that contains 2-byte characters. You must log in as a user with a name that does not contain 2-byte characters.

UTF8 characters not supported

Verifier cannot open a profile if the file name contains UTF8 characters.

Color Verification Assistant

Viewing test data in Verifier

If you click the link to view test data in Verifier, the data is not displayed if Verifier is already open. You must close Verifier and click the link again.

In Color Verification Assistant on an operating system configured for double-byte characters, the link to view test data in Verifier yields an error and does not display the data.

Auto Verifier

CMYK Source Profile setting for test pages

In Auto Verifier, if you enable auto verification for a Fiery server that has a default setting for CMYK Source Profile set to Bypass Conversion (or if you select a server preset or virtual printer with this setting), the test page is not printed. You must set CMYK Source Profile to a specific profile.

Help

Online Help in Verifier main window (IE)

If you open the online Help in Verifier and your default browser is Internet Explorer, you must first set Internet Explorer security settings to allow it to open ActiveX content. Otherwise, the Help is not displayed.