

## KNOWN LIMITATIONS

Below are the known limitations of EFI™ Fiery® proServer / Fiery® XF 7 that partners and users should be aware of.

### **Known Limitations:**

- Restoring Fiery XF 6.5 backups in Fiery XF 7
  - If two different printers are configured to use the same export path in Fiery XF 6.5, then they are restored in Fiery XF 7 the same way, although this is against our “uniqueness of printer information” approach. Please select individual and unique export paths for these printers after restoring.
  - Collection footer logos are lost as part of the restoring process. Users can easily fix this by going to Job Label, and clicking first on Collection and then on “Edit...” in order to re-select the desired logo.
- If the “Nest all jobs” check box is used when importing multipage PDF files into a workflow that automatically splits the PDF pages into individual jobs, then varying page sizes are not correctly detected in Fiery XF 7.
- When restarting Fiery proServer Premium or Fiery proServer SE units as introduced with Fiery XF 7 (NX platform), the Quick Touch panel will display “Fiery services are not responding”. Once the Fiery XF 7 server is started (shortly after the operating system boots), the proper messages are displayed on the panel.
- Occasionally, after the installation of the Fiery XF 7 server has been completed and the browser opens to show the license activation page, a “page cannot be found” message is displayed instead. Refreshing the page (typically with F5) solves the issues.
- It is currently not possible to start Color Tools or Verifier if the login name and/or password of the active Fiery XF user includes Unicode (2 byte) characters. Please avoid these characters until this is fixed.
- Tile sizes are reset to default if users first manually change tile sizes, and afterwards add overlapping marks. You can avoid this by applying overlap marks first and then adjusting the tile sizes.
- Ultra-high monitor resolutions (e.g., 3840 x 2160 pixels) beyond full HD (1920 x 1080 pixels) will lead to some displaying issues in Fiery Command WorkStation, depending on the default DPI scaling of the operating system. Please consider switching back to 100% DPI scaling as a temporary workaround, although some elements will be very small then. We are going to correct this behavior in an upcoming update.
- If users upgrade their existing installation of Fiery Command Workstation 6.0/6.1 through Fiery Software Manager, then Color Profiler Suite will not be installed by default. This is necessary for profiling to work in conjunction with Fiery XF 7 though. Please download and install Color Profiler Suite 5.0 separately through Fiery Software Manager. In the same scenario the Verifier button in Command WorkStation’s Job Center will not work until Color Profiler Suite 5.0 is installed.

- Fiery Command WorkStation 6.2 will not support Color Profiler Suite 4.9 and lower in conjunction with Fiery XF 7.0 and higher. Please update your Color Profiler Suite installation to version 5.0 or higher through Fiery Software Manager.
- As the Color Profiler Suite profile path has changed, measurement data from Fiery XF 6.5 cannot be used in Fiery XF 7. Please avoid using older measurement data in Fiery XF 7 and instead re-measure in version 7.
- Technically, users will be able to install both the Fiery XF 7 Server and a Fiery (cut sheet) server on the same computer. This should be **avoided** under all circumstances! We are going to prevent this possibility in future releases.
- When users import multiple jobs, select the “Nest all jobs” check box, and then change the “Media” setting, the nesting is created based on the media size set up for the selected workflow, rather than on the media size selected in the Import Files dialog box.
- On the macOS platform, by default, Norton and McAfee antivirus applications prevent a connection between the Fiery XF 7 server and Fiery Command WorkStation. Users must confirm the connection within these antivirus applications:
  - Norton – Click “Allow” in the connection warning message
  - McAfee – Go to MacAfee’s preferences and select “Adoptive” mode. McAfee does not provide any warning about the blocked connection, which is why it must be done manually.
- The following known issues are all “fixed” and are, therefore, irrelevant once users update to the final Fiery Command WorkStation 6.2 build through Fiery Software Manager / once they update the Fiery XF 7.0 server to 7.0.1 through Fiery Server Control. Both updates will be available on May 16<sup>th</sup>, 2018:
  - The Fiery XF Universal Driver in Fiery XF 7 does not work correctly on the Windows platform due to some missing modules.
  - Changing resolutions for EFI VUTEk printers on-the-fly in Job Editor or in Fiery Command WorkStation’s Job Center does not work correctly in Fiery XF 7. Changing the resolution in Server Manager works as intended.
  - The check box “Smooth out gradations and compression artifacts” was accidentally implemented in two locations: File -> PS/EPS/PDF and Printer -> Print Settings -> Advanced Settings. The latter is the intended location.
  - Technically, users can use the Server File Paths feature of Fiery System Control to re-route the Temporary folder to the root directory of a hard drive. This should be **avoided** under all circumstances!
  - Profile optimizations are not possible if users have only configured a single printer with a single workflow in Server Manager.
  - Job margins are not correctly displayed in the Job Editor tool bar for multipage documents that are nested.

For more information contact your local Fiery proServer / Fiery XF dealer or visit [www.efd.com/products/inkjet-printing-and-proofing/fiery-for-inkjet/](http://www.efd.com/products/inkjet-printing-and-proofing/fiery-for-inkjet/). EFI’s portfolio of integrated solutions increase productivity and improve your bottom line. Find out more at [www.efd.com](http://www.efd.com)