Customer Release Notes

Fiery FreeForm Create, version 1.4.0.30

This document contains important information about this release. Be sure to provide this information to all users before proceeding with the installation.

Note: The term "FreeForm Create" refers to Fiery FreeForm Create in this document.

With FreeForm Create, you create variable data printing (VDP) jobs in a visual, user-friendly application.

VDP jobs combine a set of master elements that are common across copies of a document with a set of variable elements that change from copy to copy.

This lets you create personalized communications, such as a brochure that greets customers by name and includes other personal information obtained from a database. Background elements, illustrations, and text blocks that do not change across copies of the brochure are master elements. Names and other customer-specific information are variable elements.

System Requirements

These are the minimum requirements to run FreeForm Create.

macOS

- Mac OS X 12.0 and later
- 4 GB of RAM or more recommended
- 7 GB of available hard drive space
- Minimum display resolution: 1280 x1024

Windows

- Microsoft Windows 10 64-bit and later
- Windows Server 2016 64-bit, Windows Server 2019, and Windows Server 2022
- Intel Core i3 processor or above
- 4 GB of RAM or more recommended
- 16 GB of available hard drive space
- Minimum display resolution: 1280 x1024

Fiery system print support

FreeForm Create is supported for Fiery system software FS150 and later.

Fiery API

FreeForm Create requires the installation of Fiery API on connected Fiery servers to print.

More information about Fiery API can be found at http://resources.fiery.com/ffc/api.

New feature

Transport Layer Security version 1.3

FreeForm Create 1.4.0.30 includes support for Transport Layer Security (TLS) version 1.3.

Issues fixed in version 1.4.0.30

Support for TrueType Collections on macOS

Fiery FreeForm Create did not properly support TrueType Collections on macOS. A TrueType Collection is a set of two or more typefaces in a single file. Fiery FreeForm Create 1.4.0.30 can accurately use fonts from TrueType Collections and display them correctly in preview view and in PDF output.

Values increment by two on MacOS

On MacOS systems, when spin controls are used to change values, the values increment by two instead of one. This issue affects the spin box controls for the file merge workflow for **Combined pages per record** and **Variable pages per record**. This issue also affects the spin box controls for the variable data document workflow for size, position, font size, font line height, and font angle.

Changing default font on MacOS

On MacOS systems, when the default font is changed from **Verdana** and then changed back, the font will switch from **Regular** type to **Italic** type.

Intermittent file load error

When separate files are opened in quick succession, FreeForm Create may display an error stating: `No variable data found in....` To clear the error, click **Ok** and reopen the last file.

Known issues

PDF placeholder in design view

Fiery FreeForm Create can use PDF files as data in the variable data workflow. Design view shows a placeholder image for a PDF. The size of the placeholder image does not occupy the full scaled size of the PDF, but the bounding box around the image does represent the correctly rendered size of the PDF file. You can use preview view to show the accurate size of the printed output.

Japanese language pack is needed to accurately render Japanese language

The Japanese language pack must be installed for Fiery FreeForm Create to accurately render Japanese language content. It is not necessary to choose Japanese as the active display language for the operating system. Without the Japanese language pack installed, some Chinese characters may be used in place of Japanese characters.

Non-English system using date or time fields or processing using record range or batch in Fiery FreeForm Create may have slow processing performance

When using a non-English system with Fiery FreeForm Create with jobs that make use of the date or time fields, or when processing jobs using record range or batch processing, processing performance may be affected. To work around this problem, open the jobs in Fiery FreeForm Create and save them just before sending the jobs to the Fiery server.

FreeForm Create language may not match MacOS language

On MacOS systems, when the MacOS operating system language is changed before reinstalling FreeForm Create, FreeForm Create may open in the language previously set on the MacOS.

Barcode resize controls in old designs

Designs saved from FreeForm Create v1.0 which include barcodes will not display re-size controls for barcodes. Delete existing barcodes from the design and add them again to enable re-size controls.

Error opening previous version of a design

If you change variable data in a design without saving and then attempt to open a previous version of the same design, the `Cannot open the design` error may occur intermittently. Click **Ok** and open the design again.

Font weights may display improperly

File designs created on Mac OS computers may not display the correct font weight when opened on Windows computers, and file designs created on Windows computers may not display the correct font weight when opened on Mac OS computers. When switching between FreeForm Create on Mac OS and Windows computers, check font weights before sending a design to a Fiery server.

FreeForm Create Preferences may not close with OK button

The **OK** button in the FreeForm Create **Preferences** window may apply changes, but not close the window in certain cases, such as after a Windows operating system upgrade that changes the computer login workflow, or if a new administrator account was created. You can resolve this problem in two ways:

1   Add current user permissions to the file: C:\ProgramData\VDP\Preferences\preference.json

2   Delete the file: C:\ProgramData\VDP\Preferences\preference.json

   Note: Deleting the file will require resaving any preference changes.